GCPAY CUSTOMER SUCCESS STORY



## BLOOM CONSTRUCTION

Bloom Construction is an excavation company doing business in Central Oregon that focuses on the removal of dirt and rocks to ready building sites for their next phase of construction. They use GCPay to submit their payment applications to the general contractors they work for. Part of the process of submitting the application for payment is to have both the application and the lien waiver for each job notarized before they are uploaded into the system.

We spoke to Gail Bloom, the company's Office Manager, about the benefits of using the Remote Online Notary feature offered within GCPay to quickly and seamlessly get her documents notarized from wherever she is working.

## **Once a Time-consuming Process**

Prior to using the notary feature in GCPay, when Gail needed documents notarized, she would have to call the bank or just go there to see if there was a notary available, and many times there was not someone there to help her. An alternative to the bank would be to drive 30 minutes each way to another notary to get it taken care of. Then the COVID-19 shutdown made it

very difficult to find anyone who could help. When Gail became aware of the online notary option in GCPay, she realized "This is cool! I have to try this".







## **Notarization Made Quick and Easy**

Now, without having to leave her desk, Gail can notarize pay applications and waivers and then email the documents to her customers immediately after the process is completed. She tells us "Everything I need is right there. It's makes things so much faster and convenient – I don't have to drive anywhere,



then scan in documents and send them off -1 can be almost anywhere and as long as I have internet access, I can get this done quickly and move onto the next thing."

In a few easy steps – uploading her document, connecting to an online notary agent, e-signing her documents, receiving the fully notarized documents back, then emailing them back to customers, Gail is done and onto her next "to-do" in no time.

## **Compliant in all 50 States**

One thing that surprised Gail about using the online notary through GCPay was that the notaries were accepting documents from any state without any problem – that's because GCPay's online notary is compliant in all 50 states. And knowing about the online notary service has also allowed Gail to use



it for other business and personal documents that she needed notarized, which is an unexpected plus! In closing, Gail conveys "There's really not an easier way – I think it's pretty streamlined and simple and I would recommend it to others."

"THERE'S REALLY NOT AN EASIER WAY-I THINK IT'S PRETTY STREAMLINED AND SIMPLE AND I WOULD RECOMMEND IT TO OTHERS."

Gail Bloom, Bloom Construction





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